

ISO 9001:2000 QMS Management Systems for Quality

ISO 9001 is an international standard that specifies the requirements for a quality management system (QMS). The standards are applicable to all business sectors and all product and service types. Tens of thousands of companies all over the world have implemented ISO 9001 and enjoyed the international recognition and business benefits.

Business Benefits

<i>Global Recognition</i>	Reduce trade barriers through international acceptance.
Competitive Advantage	Increase marketing and sales opportunities.
Customer Satisfaction	Improve consistency of service and product performance and lead to higher customer satisfaction.
Promote Image	Enhance customer perception of company's image.
Reduce Cost	Reduce cost through higher efficiency and productivity.

ISO 9001 Requirements

4 <i>Quality Management System</i>	(4.1) General requirements, (4.2) Documentation requirements.
5 <i>Management Responsibility</i>	(5.1) Management commitment, (5.2) Customer focus, (5.3) Quality policy, (5.4) Planning, (5.5) Responsibility, authority and communication, (5.6) Management review.
6 <i>Resource Management</i>	(6.1) Provision of resources, (6.2) Human resources, (6.3) Infrastructure, (6.4) Work environment.
7 <i>Product Realization</i>	(7.1) Planning of product realization, (7.2) Customer-related processes, (7.3) Design and development, (7.4) Purchasing, (7.5) Production and service provision, (7.6) Control of monitoring and measuring devices.
8 <i>Measurement, analysis and improvement</i>	(8.1) General, (8.2) Monitoring and measurement, (8.3) Control of nonconforming product, (8.4) Analysis of data, (8.5) Improvement.